

## **We are going to build an extension in the Spring of 2019**

The Practice has been successful in getting NHS England approval and partial funding to expand our surgery and build an additional consulting room for our new doctor. We are also going to make significant improvements to enable disabled access to our surgery and to reconfigure the reception office.

During the building works in early 2019 there may be some disruption but we hope to be able to contain this to a minimum. We apologise for any inconvenience.



## **Have you given us your up to date Contact details?**

If you have changed your address, your phone number or your mobile phone number, please inform the receptionist or we may not be able to contact you in an emergency.

We are now using a text reminder service to inform you when your next appointment with the nurse is. We may also text you to let you know when you are due for an annual health review. So please make sure we have your **up to date mobile number**.

## **Urgent Treatment Centres**

Urgent Treatment Centres can provide, assessment, advice and treatment for urgent illnesses or injuries that are not serious, life or limb threatening such as simple broken bones, minor eye injuries and minor burns. Based in Beverley, Bridlington and Goole, urgent treatment centres are open **7am-11pm**, 7 days a week. You can either walk into an Urgent Treatment Centre or ***talk before you walk*** by calling 111 first and they will assess your symptoms and direct you where to go for care.

### Practice policy GDPR

If you would like to have more information regarding our practice policy relating to GDPR—general data protection regulations, please ask at reception. GDPR sets out the key principles about processing personal data, for staff or patients, data must be processed lawfully, fairly and transparently; it must be collected for specific, explicit and legitimate purposes; it must be limited to what is necessary for the purposes for which it is processed; information must be accurate and kept up to date; data must be held securely and it can only be retained for as long as is necessary for the reasons it was collected.